

COMPANY BROCHURE

2020



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### Front Office

Solutions	Targeted industry
Mobile point-of-sale platform	Hospitality, Food and Beverage
Corporate customer self-service platform	Telecommunications, MNO, MVNO, IoT
Student self-service platform	Education
Advanced analytics platforms	Telecommunications, Hospitality, Food and Beverage, Manufacturing
Fuel Retail Solutions	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Retail and Commercial.

### Back Office

Solutions	Targeted industry
HCM, payroll outsourcing and hosting solutions	All industries
Automated Financial Reporting solutions	Financial Services
Advanced analytics platforms	Telecommunications
Tax practice management solutions	Financial Services
Secretarial process management solutions	Financial Services
Workforce management and rostering solutions	Security, Cleaning, Facilities Management and Labour broking
Telecommunications and technology expense management solutions	Telecommunications, MNO, MVNO, IoT
Fuel Retail Solutions	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Retail and Commercial.
Enterprise Performance Management	All Industries
Programme Management	Public Sector
Smart Metering	Public Sector

### Middle Office

Solutions	Targeted industry
Integrated logistics, weighbridge and laboratory information management solutions	Manufacturing, Agri Processing, Mining
Permit to work and energy isolation management solutions	Manufacturing, Energy, Oil Majors, Refineries, Bulk Fuel Distribution, Retail and Commercial
Advanced planning, Transport and Distribution solutions	All Industries
Terminal automation solutions	Oil Majors, Refineries, Bulk Fuel Distribution and Storage. Oil Majors, Refineries, Bulk Fuel
Turn-key Oil and Gas management solutions	Oil Majors, Refineries, Bulk Fuel Distribution, Retail and Commercial
Integrated operations management platforms	Hospitality, Food and Beverage
Hotel operations and distribution platforms	
Fuel Retail Solutions	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Retail and Commercial.

### ERP

Solutions	Targeted industry
SAP ERP solutions	All industries
Microsoft ERP solutions	All industries
Oracle ERP solutions	All Industries
Sugar industry-specific ERP solutions	Sugar
Education and learning management ERP solutions	Education

The solution titles above are clickable and link to relevant sections within this document

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## SERVICES

Front Office	
Solutions	Targeted industry
Business Advisory	Hospitality, Food and Beverage
Software as a Service (SaaS)	Telecommunications
Customer experience and self-service advisory	Telecommunications
Industry-specific Advisory Services	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Supply Chain and Consumer Packaged Products
Fuel Retail Solutions	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Retail and Commercial.

Back Office	
Solutions	Targeted industry
Application Services	Hospitality, Food and Beverage
Implementation and Integration Services	Hospitality, Food and Beverage
Software Services and Support (including ERP)	Education
Industry-specific Advisory Services	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Supply Chain and Consumer Packaged Products
Sustainability Reporting	Manufacturing
Audit	Financial Services
Financial Reporting	Financial Services
Practice Management	Financial Services
Tax and Secretarial Solutions	Financial Services
Enterprise Performance Management	All Industries

Middle Office	
Solutions	Targeted industry
Programme and Project Management	Manufacturing
Solution Development, Deployment and Integration	Manufacturing
Industry-specific Advisory Services	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Supply Chain and Consumer Packaged Products
Fuel Retail Solutions	Oil Majors, Refineries, Bulk Fuel Distribution and Storage, Warehousing, Retail and Commercial.

## INFRASTRUCTURE SOLUTIONS

Hardware	
Solutions	Targeted industry
Point-of-sale Hardware	Hospitality, Food and Beverage

Hosting	
Solutions	Targeted industry
Hosting and Database Services	Hospitality, Food and Beverage



This solution has Cloud capability and therefore supports remote work

The solution titles above are clickable and link to relevant sections within this document

# ADDRESS FROM THE CEO



**SBU SHABALALA**

Chief Executive Officer

During the past 20 years, Adapt IT has established a vast amount of expertise and experience that we are able to draw upon, helping our clients to progress. Our 2020 brochure is a testament to the specialised software and digitally-led business solutions that assist clients across the targeted industries to **Achieve more** by improving their Customer Experience, Core Business Operations, Business Administration, Enterprise Resource Planning and Public Service Delivery.

Innovation and our own IP remains one of our core strategic pillars. We continuously disrupt our own products and solutions to ensure that our portfolio meets the needs of our clients. Remaining at the forefront of the latest technology trends is a key focus area for Adapt IT. Our cross-industry solution focus means that we constantly keep abreast of latest developments, and our Pan-Africa and International market presence implies that we have a holistic view of the technology enhancements taking place throughout the market. We will continue to enhance our solution portfolio and ensure strategic alignment between the market needs and our offerings.

We look forward to working alongside you in **Achieving more.**

# ABOUT ADAPT IT



## OUR HISTORY

In October 2007, the Adapt IT and Infowave merger brought with it a new titan of software development. A year later, in October 2008, Adapt IT took its place on the main board of the JSE. Since then we have acquired multiple companies, enhanced our global footprint and solidified our software and solution offerings across focused industries:



## WHAT WE DO

As a leader in **specialised software development** and **digitally-led business solutions**, we provide **digital business solutions** that assist clients to **Achieve more by improving their:**

Customer Experience

Core Business Operations

Business Administration

Enterprise Resource Planning

Public Service Delivery

# ABOUT ADAPT IT



Adapt IT offer niche specialised software solutions to the Education, Financial Services, Telecommunications, Manufacturing, Energy, Hospitality, Public Sector and Multiple Industry sectors - across Front Office, Middle Office, Back Office and ERP Platforms.

## Software

Our solutions are tailored to niche industry environments, offering **expertise and in-depth solutions** to complex problems facing our clients. These solutions span across: Customer Experience, Core Business Operations, Business Administration, Enterprise Resource Planning and Public Service Delivery.

## Services

We offer **expert business advisory services** to assist clients in achieving their objectives. Our teams are equipped for the **implementation, customisation, development and integration** of our solutions and provide **training and support** to ensure that clients get the most out of our solutions.

## Infrastructure

Our infrastructure offerings ensure that the client's **hardware, hosting environments and Cloud-based** products are aligned for their requirements and technology capabilities.




HOSPITALITY

# OUR SOLUTION OFFERING: CLIENT VALUE ADD



## Front Office

Interactions with the customers

-  Sales
-  Customer Service
-  Marketing





## Middle Office

Core business operations of making, processing or delivering

-  Customer Delivery
-  Supply Chain
-  Operations

## Back Office

Administrative and support functions

-  Procurement
-  Finance
-  IT
-  HR

“

As our client, we will continue to provide you with expert, industry leading professionals, who will treat you with respect and honesty, as we position you and your company to **Achieve more.**

”

## EDUCATION

Institutions of higher learning, are compelled to implement alternative, efficient and cost-effective ways of teaching and learning, despite limited physical infrastructure and access to funding.

Our student management solution offerings allow Adpat IT to solve complex problems for the Higher Education (HE) and Technical Vocational Education and Training (TVET) sectors through financial management, timetabling, human capital and resource management efficiencies.

# EDUCATION

## OUR VALUE PROPOSITION



### Achieve more.

Adapt IT Education is a Microsoft and Oracle partner, who provides the Education sector with specific Enterprise Resource Planning (ERP) solutions. From enquiry through to registration we assist students, institutional administrators, lecturers and management, to effectively manage the entire student lifecycle through customised solutions. Our solution covers the entire value chain, including project implementation, application hosting and post implementation support, through to a dedicated Helpdesk. Our software is designed to integrate with third-party applications through our Application Programming Interface (API) and merge Student Management, Finance and HR/Payroll, ensuring an audit trail and compliance to statutory requirements.

### Our Solution

Adapt IT provides cost effective solutions for the effective management of tertiary institutions. Through a web-based, mobile friendly, innovative student application and registration solution, management is able to monitor student intake numbers and related funding. Institutions are able to optimise infrastructure resources and increase intake, through integrating face to face and distance learners. Finance and HR/Payroll modules, assist management to drive institutional and individual performance and compliance by enabling detailed budgeting and reporting.

### Why Adapt IT

Providing a responsive solution that services over 2 million students in public and private institutions, Adapt IT Education has a tried and tested Software Development Lifecycle (SDLC) approach to projects. Our international footprint includes: Europe, Ireland, Botswana, Mauritius and Kenya. Through our acquisition of ICAS and Wisenet, we have extended Adapt IT's capability in the Education sector and through our experience we are more than capable of partnering with any institution, irrespective of size.

# EDUCATION OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

Compliance Training

Booking System

Corporate Training

Student Monitoring System

Student Finance Admin



Wisenet

A **Learning Relationship Management** tool that meets the needs of all training organisations in compliance, learner engagement, automation, documentation, employers, agents and management reporting.



CELCAT

A complete state of the art **Timetabler solution** for optimising resource utilisation, timetable publication, ad-hoc room booking, attendance tracking and pay claim management.



ICAS

A **student management system** purpose-built for the **private higher education and corporate training sector**. It is a subscription based web solution for cost effectiveness in order to respond to the ever-changing manner needs.



Artena

Artena is a web-enabled online **student lifecycle management system** which allows users to track and manage students from their enrolment to graduation.

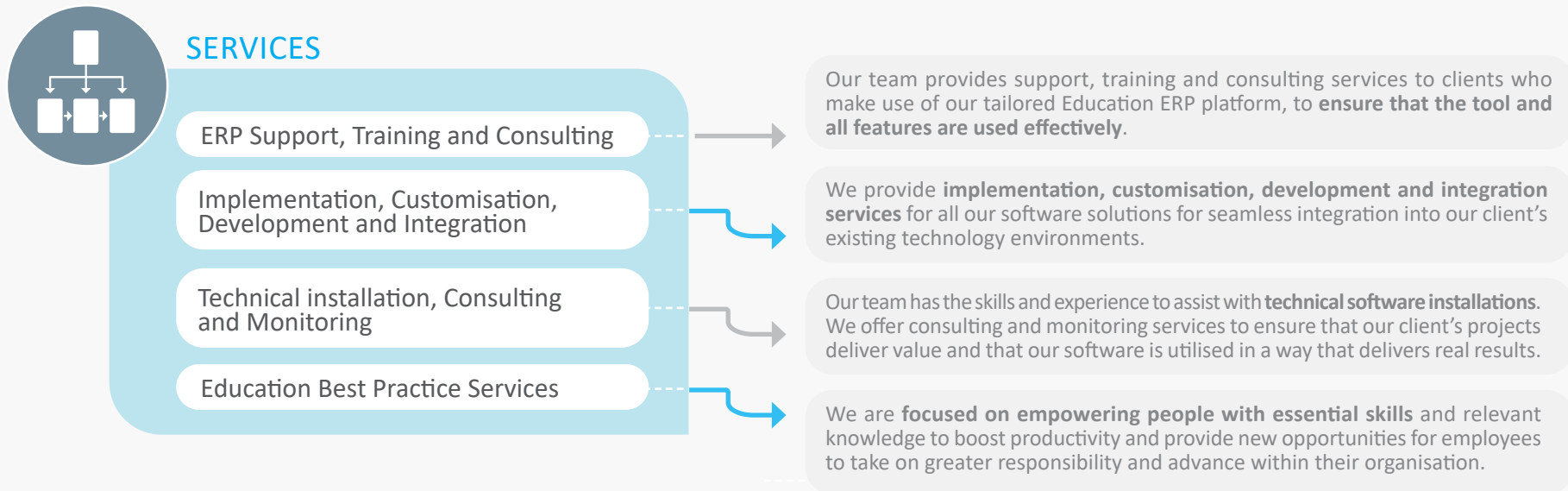


ITS Integrator

A solution incorporating the **integration of student administration with finance**, HR/ payroll, comprehensive and integrated compliance reporting, as well as **Self-Service and mobile functionality**.

# EDUCATION OFFERING

## SERVICES



## MANUFACTURING: MANUFACTURING AND MINING

Petrochemical plants, metal refineries, power stations, and other complex plants require tight control over maintenance activities to prevent injuries and safeguard expensive assets. Our solution improves compliance, removes redundant and error-prone systems and replaces them with scalable systems for greater visibility and efficiency during shutdowns.

# MANUFACTURING AND MINING

## OUR VALUE PROPOSITION



### Achieve more.

Digitising work control processes allow supervisors to focus on the execution of work in the field, reducing the risk of injuries and damage to the plant. Work crews are better coordinated thereby reducing the time required to safely isolate energy sources and prepare the plant for a shutdown. This enables efficiencies in the re-commissioning of equipment once maintenance activities are complete.

### Our Solution

Our IntelliPERMIT solution, improves the safety, compliance and efficiency of maintenance activities through permit to work, operational risk and energy isolation management software.

Workers are guided through complex procedures and receive accurate and timely information on hazards and appropriate controls. The solution ensures that all participants are trained, competent and authorised for their specific roles.

Configurable workflows guide users through the complex and dynamic system and enforces the business rules that govern the process. Our mobile applications enable workers in the field to be more productive and accurate in their execution of tasks.

### Why Adapt IT

Our software solutions are used by leading global resource and energy companies in some of the world's toughest and most remote operations. The relationship we have with clients is built on trust and safeguards their people and assets. We bring a consumer-grade user experience to a heavy industry context, without compromising the depth of functionality offered by the software.

## MANUFACTURING: SUGAR

As excess supply, low sugar prices and drought disrupt the global sugar industry, our clients continue to be the lowest cost producers across Africa, as a result of using our solution as a driver to increase efficiencies and reduce operating costs. They continue to drive all areas of their business, from agriculture, through production to logistics.



### Achieve more.

Adapt IT provides ongoing support and maintenance of custom built ERP's, warehousing and management systems. The cost-effective business management tools the organisation has within the sugar industry provide control, enforce compliance and automate tedious processes. Coupled with predictive business analytics for improved decision making, business users at all levels are empowered with regular monthly reporting and can reach end consumers through digital processes.

### Our Solution

Adapt IT Manufacturing offers technology advisory services, as well as system integration, mobility and digitisation. We ensure systems remain relevant and professionally supported. In addition, we offer training, implementation, consulting and advisory services, to help our sugar clients get the most out of their solutions.

### Why Adapt IT

Adapt IT helps sugar customers across the African continent **Achieve more** through the automation of processes across core business operations to ensure customer retention and service.

The team is able to combine 23 years of experience with a consultative approach to design innovative solutions that address unique sugar sector challenges.

# MANUFACTURING OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

Resource Management

Logistics Management

Anti-Fraud

Safety and Maintenance

Operations Management



#### Tranquillity

**Sugar industry-focussed ERP solution** with specialised functions such as cane grower payments.



#### CaneLAB

**Integrated logistics and laboratory information management** for sugar mills and ethanol plants.



#### ScaleAbility

**Secure weighbridge automation** with fraud-prevention features.



#### OpSUITE

**Adaptable, integrated platform for operations management** including shift handover, rounds checklists and operating instructions. **Improved compliance** through management of Environment, Health and Safety (EHS) processes (incidents, meetings, job observations).

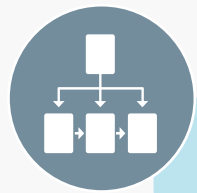


#### IntelliPERMIT

**Electronic permit to work and energy isolation management** that improves safety, compliance and efficiency of maintenance work and shutdowns.

# MANUFACTURING AND MINING

## SERVICES AND INFRASTRUCTURE



### SERVICES

Industry Solution, Deployment and Integration

We provide implementation, customisation, development and integration services for all our software solutions, to ensure that our solutions seamlessly integrate into client's existing technology environments. In addition, we offer custom software development and integration services to meet unique customer software requirements.



### INFRASTRUCTURE SOLUTIONS

Hosting and Database Services

Our infrastructure service offering ensures that our clients have the required hardware, operating system support and database services and that their hosting environments are aligned to fulfil requirements and technology capabilities.

## WORKFORCE MANAGEMENT

Security and Service managers are under pressure to ensure that their labour forces are utilised as efficiently as possible, in order to minimise wage related expenses diminishing margins. There is an additional requirement to ensure that clients receive the level of service they are paying for.

Adapt IT's superior workforce management software provides the information that all security, services and labour managers need to sell and manage labour hours and shifts at maximum efficiency.



# WORKFORCE MANAGEMENT

## OUR VALUE PROPOSITION



### Achieve more.

Adapt IT's workforce management tools and systems empower security, services and labour managers to drive efficiencies, by automating tedious rostering and attendance processes. Reports provide the information that is necessary for managers to make timely decisions which enhance service delivery and efficiency.



### Our Solution

Our workforce management software solution provides the tools for managers to ensure that they roster and post the correct number of employees, of the correct grade/rank, to the correct sites, limiting overtime and non-productive time to improve profitability at each site.

### Why Adapt IT

Adapt IT focuses on specific industries that manage and sell man hours, instead of simply being generic to all industries. Many of the reports provided in our solution have been developed with a view to provide information required by the Human Resources department as well as the Operations department, thus making all employee information accessible to relevant and authorised personnel.



# WORKFORCE MANAGEMENT OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

Shift Management



#### EasyRoster

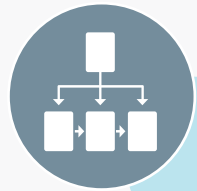
**EasyRoster has been built to help employers roster and post the correct number of employees of the correct skill, grade or rank, for the correct shifts, at the right locations** as per contractual requirements. The scheduling (rostering) of personnel shifts as well as the capturing of actual attendance details is done per location and may be done either manually or automatically. The details of each site/location and employee are captured and maintained in EasyRoster, with **a consolidated view** of management information accessible to Operations, Finance, Sales, Human Resources and Logistics.

The software is **highly flexible**, allowing for the creation of **customised business rules** according to client requirements such as:

- Shift type definitions
- Wage rules
- Grades/Rank
- Allowances
- Earnings etc.

# WORKFORCE MANAGEMENT OFFERING

## SERVICES AND INFRASTRUCTURE



### SERVICES

Adapt IT Workforce Management provides implementation, customisation, development and integration services for all our software solutions, to ensure that our solutions **seamlessly integrate** into client's existing technology environments. In addition, the team offers **custom software development** and integration services to **meet unique customer software requirements**.

#### Training

Our team provides training on the use of EasyRoster taking operational procedures into account.

#### Support

Adapt IT provides remote and on-site support on EasyRoster related issues.

#### Implementation

Our team provides assistance with the pre-loading of customer data and process definitions.

#### Labour Efficiency Consulting

Adapt IT is able to provide expert knowledge to assist customers to run their labour intensive operations as efficiently as possible.



### INFRASTRUCTURE SOLUTIONS

#### Hosting and Database Services

Our infrastructure service offering ensures that our clients have the required hardware, operating system support and database services and that their hosting environments are **aligned to fulfil requirements** and technology capabilities.

## FINANCIAL SERVICES

Finance professionals need to drive profitability and value-add services, while adhering to the highest levels of compliance, evolving regulatory standards, transparent reporting and driving good governance.

Our complete solution - comprising of software, implementation and training ensures that finance professionals are equipped with innovative financial software solutions that are compliant with all country specific disclosure requirements.

FINANCIAL SERVICES

Financial Reporting

Assurance

Tax

Secretarial

Time and Billing

Cloud Engagements

# FINANCIAL SERVICES

## OUR VALUE PROPOSITION



### Achieve more.

CaseWare Africa's tools and systems empower finance professionals, to drive efficiency by automating tedious assurance and reporting processes across numerous engagements. Through this solution, finance professionals are provided with peace of mind and optimised workflows that facilitate high-quality engagement outcomes, faster.



### Our Solution

Adapt IT offers software solutions that automate the production of financial statements, streamline assurance engagements, as well as practice management, secretarial work and tax management. Clients are provided with peace of mind through our softwares updated standards and compliance.

Through training, consulting and customisation we ensure that our clients always get the most out of the solution.

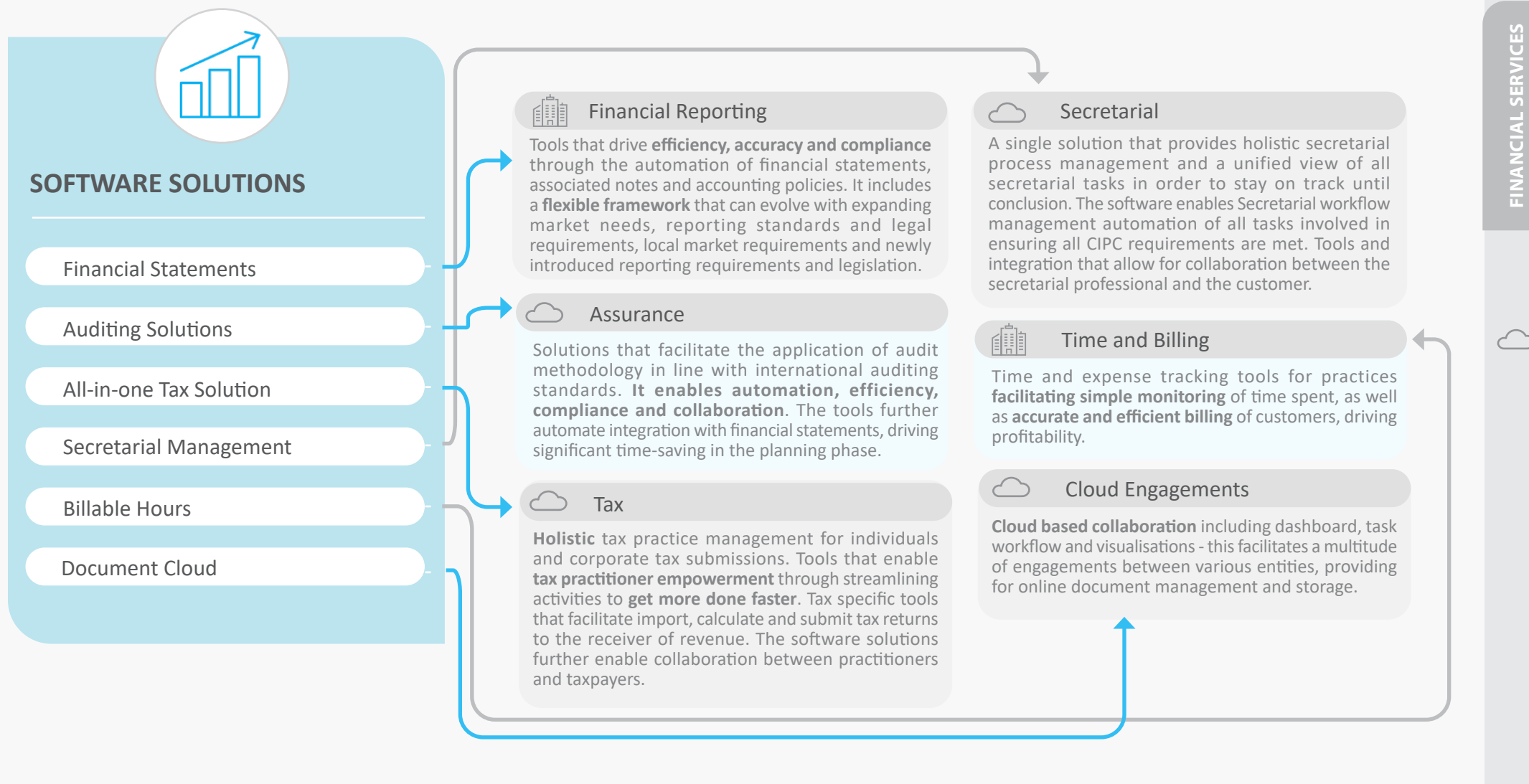
### Why Adapt IT

Adapt IT Caseware provides a full range of professional services and "best of breed" solutions to over 20 000 users, spanning from audit to tax and secretarial.

The partnerships we have with leading content providers ensures that our solutions are always updated and that our clients are compliant with the latest accounting and assurance standards.

# FINANCIAL SERVICES

## OUR PRODUCTS AND SOLUTIONS



# FINANCIAL SERVICES OFFERING

## SERVICES



## ENERGY

The Energy Oil and Gas (O&G) market in Africa is experiencing volatility and many challenges in their ability to service demand at an efficient cost to serve.

The market needs partners that understand the complexity of Energy O&G business operations that support the optimisation of the Supply Chain.





### Achieve more.

We offer a multitude of industry tailored solutions across the supply chain value chain, that enable our clients business transformation journey, while optimising their Supply Chain. Through these solutions, coupled with our industry expertise and experience, we help O&G professionals automate, digitise and streamline their business processes, and ensure appropriate controls, high efficiencies and effective management of their business.

### Our Solutions

We offer the full spectrum of advisory, build, implementation and support services, through a dedicated team of experienced professionals.

Our solutions seamlessly integrate between ERP, Terminal Automation and Management, Fleet Management and Routing, Warehousing and Fuel Retail Network Management.

### Why Adapt IT

Adapt IT are experts in the design, implementation and support of SAP and other leading Supply Chain solutions in Africa and globally, within the O&G sector. With deep industry knowledge and expertise, we provide thought leadership, innovation and digitisation – with premier solutions available to companies operating Refineries, Bulk Fuel Distribution and Storage and Warehousing, all the way through to Retail and Commercial. As a full spectrum SAP partner in the O&G sector, Adapt IT boasts deep sector focus and knowledge, offering niche solutions and services within O&G. Furthermore, we are a Lead Terminal Automation software provider and implementer in Africa with extensive expertise and highly skilled functional and technical consultants in Downstream O&G. We have key partnerships with Global leaders - SAP, Technip FMC, Ortec and Diebold. Our team has industry expertise in large-scale SAP and Supply Chain solution implementations and we are confident that we can meet our client's niche requirements.

# ENERGY OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

A full spectrum SAP Partner in Africa

Oil & Gas Business Management Solution

Automated Fuel Terminal Operations



#### SAP Solutions

Adapt IT is a full spectrum SAP Partner in Africa, offering end-to-end SAP solution implementation, consultation and support across multiple industries. Our innovative ERP, analytics, advanced Human Capital Management, Payroll, SAP Enable Now, and S/4 HANA migration solutions, not only streamline business processes but can be cloud, mobile or premise-based, depending on our client's specific business needs.



#### Oil-in-One

An industry leading, turn-key Business Management Solution powered by SAP, for large and mid-sized O&G enterprises, with pre-configured best practice O&G business and system processes. The solution enables simplified, reduced time to value and more cost-effective SAP implementations.



#### FUEL-FACS+

TechnipFMC FUEL-FACS+ (Terminal Automation and Control Solution), the world leading facility business management system, provides fully automated fuel terminal operations by managing every aspect of product movement. Adapt IT Energy is an Authorised Technical Representative of TechnipFMC, the leading provider of measurement and automation solutions.

# ENERGY OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

Infrastructure and Applications for Fuel Marketers

Advanced Planning, Transport and Distribution

POS Technology, Software and Retail Automation



#### ARMS

ARMS (Adapt IT Remote Management Systems) is an agnostic automated support and maintenance solution which enables high availability and performance of IT infrastructure and applications for Fuel marketers with large distributed networks.



#### ORTEC

Adapt IT is an Africa partner for ORTEC – a world leader in supply chain and logistics solutions. ORTEC provides sophisticated and comprehensive Advanced Planning, Transport and Distribution solutions. Adapt IT is a subject matter expert in the provision of solutions and services in Supply Chain, primary and secondary distribution technologies. Our vision is to service clients with the development and management of complex supply chain solutions that rely on close collaboration between the different operational areas of the supply chain.

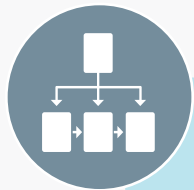


#### Fuel Retail Solutions

A comprehensive portfolio of Point-of-Sale (POS) technology, software and retail automation solutions that drive efficiencies by accelerating the checkout process and improving convenience for both retailers and consumers. Working in close collaboration with global and regional petroleum and convenience customers, we offer a unique ecosystem based on proven technologies and services, setting new standards for unified retail platforms and innovative applications and services.

# ENERGY OFFERING

## SERVICES AND INFRASTRUCTURE



### SERVICES

Industry Specific Advisory Services

Managed Services

Adapt IT deploys highly skilled sector and solutions specialists, across O&G, Consumer Packaged Goods, Supply Chain and SAP Industries into the Africa market. Through a managed service, we provide talent acquisition capability and experienced sector and solutions focused resourcing to meet the skills demand and requirements of our clients.

Adapt IT Energy operates a fully integrated Service Management Centre that provides business, application and technical support services. Services are highly configurable based on customer requirements and include:

- a 24x7x365 manned service desk
- multi-lingual support provided locally and globally
- highly experienced O&G industry experts
- local and global support experience
- business process and technology expertise in supply chain value chain solutions
- business process outsourcing



### INFRASTRUCTURE SOLUTIONS

Fuel Retail Solutions

SAP Partner Managed Cloud

Managed Hosting Services

A comprehensive portfolio of Point of Sale (POS) technology, software and retail automation solutions that drive efficiency by improving the retailer and consumer experience through accelerated checkout. Our unique ecosystem, based on proven technologies and services, sets new standards for unified retail platforms and innovative applications and services.

Adapt IT is the leading SAP PMC (Partner Managed Cloud) provider within Africa. Adapt IT PMC allows our customers to have the benefits of a cloud solution without the challenges of Cloud. We provide our customers with a dedicated instance where the environment and data belong to the client. This instance is accessible anywhere through locally installed SAP GUI interface.

Adapt IT's Managed Hosting Services is designed to comprehensively support our clients unique business needs. Our certification in both hosting and cloud services, means that we can deliver exceptional solutions including guaranteed quality services, support and monitoring, hardware administration, server hardware and storage, data centre infrastructure, database administration as well as operating system administration.

## TELECOMMUNICATIONS

Telecommunication operators are constantly looking for innovative ways to stay ahead of their competitors in an operating environment that is constantly evolving.

Our solutions reduce the pressure on cash flow and margins while adding value through go-to-market features and quick investment returns. They are cloud and security ready, dynamic and flexible, and provide actionable intelligence to grow our clients market share.

### Customer Experience & Mobility

CCSS  
Corporate Customer  
Self-Service Portal

### Advanced Analytics

CDRLive  
Advanced Analytics Platform  
**VISION**  
Law Enforcement and Regulatory  
Monitoring Platform.

### IoT

Asset Tracking & Management  
Orphan SIM Management  
LBS- Location Based Services  
APN/Data Management

### Next-Gen VAS v.Services

Multi-VAS Secure  
Integration Platform

### Fintech

Mobile Wallet  
KYC (Know Your Customer)  
AML – Anti Money Laundering  
MFS – Mobile Finance Analytics

# TELECOMMUNICATIONS

## OUR VALUE PROPOSITION



### Achieve more.

We help our clients Achieve more through a fully integrated, hardware, network and vendor agnostic product and platform. Supported by skilled professionals and designed to enhance and anticipate our clients business needs, this solution is built through a culmination of 20 years of deep industry developmental insights, from multiple network operators, corporate and enterprise environments.

### Our Solution

Adapt IT Telecoms offers products and solutions across a Mobile Network Operator (MNO) Core Network, from Next-Gen Value Added Services through to Data Analytics and IoT Management. Our solutions offer a high return on investment through neatly packaged, scalable, resilient, carrier grade and fully integrated software suites.

Our cloud-ready platforms, using Application Programming Interface (API) integration, can be deployed on any hardware, streamlining and accelerating integration with diverse network architectures. We continue to provide long-term delivery and support into global tier 1 mobile network operators, with over 2 500 corporate and enterprise end-user customers.

### Why Adapt IT

With a proven suite of telecoms focused software solutions, Adapt IT Telecoms provides network operators with an integrated and interoperable platform on which they can implement any one of our proven software modules. These modules can operate independently of each other or harmoniously with other third party solutions, thus making Adapt IT Telecoms a practical consideration for any and all network operators who are considering their options in this exciting, but never static environment.

# TELECOMMUNICATIONS OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

Customer Experience & Mobility

Advanced Analytics

Next-Gen VAS & Internet of Things

Fraud Prevention

Fintech

Data Management

#### CCSS (Corporate Customer Self Service)

By collecting and analysing mobile consumer data, the Customer Experience portal empowers users to **communicate, collaborate, and make data-driven business decisions**. Operators and organisations are better equipped to provide a satisfying experience for their corporate and enterprise customers.

#### CDRlive

CDRlive's **Advanced Analytics** platform **collects, processes, stores and interprets BIG DATA** into meaningful Business Intelligence.

#### v.Services and IoT

**Multi-VAS Secure Integration Platform**. The system allows network operators to **use, build on, experience and leverage its core network integration competence**. Network operators are able to utilise the complete platform's capabilities, as well as its unique **Enterprise Mobility** and Internet of Things (IoT) **enablement services**.

#### VISION

VISION enables Law Enforcement Agencies and Network Regulators with the **relevant dashboards and reports**, required to monitor illegal mobile activities across multiple network operator platforms. VISION also provides the relevant data required to monitor and **manage network operator's quality of service delivery** for Regulatory Authorities.

#### FINTECH

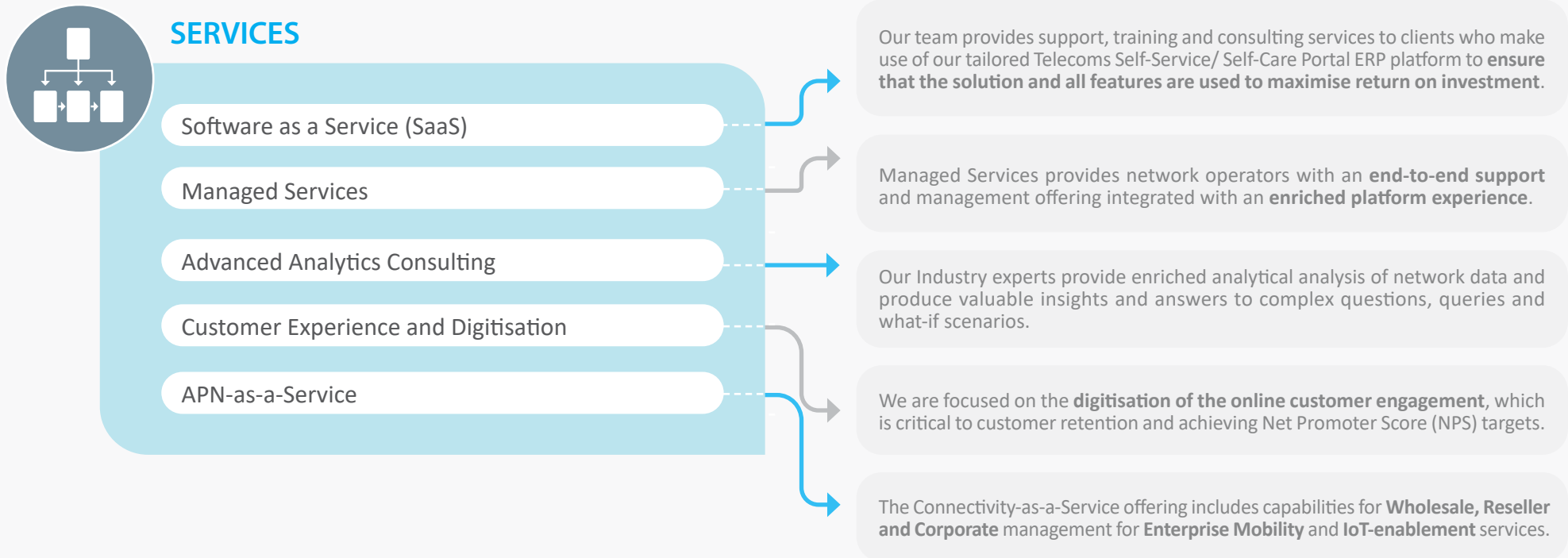
A disruptive, digital FINTECH solution that creates a new market and value network – offering a **broad range of simple, seamless transaction capabilities**.

#### DATA MANAGER

**Data Manager** enables network operators to offer and monetise a data management service to their end-user customers without having to manage any complex setups, configuration or integration into the primary network.

# TELECOMMUNICATIONS OFFERING

## SERVICES



## HOSPITALITY

### OUR VALUE PROPOSITION

In the Food and Beverage market survival depends on availability. Solutions need to be agile, providing online applications, web and third-party integration in order to maintain ownership over costs and production, while improving quality, speed and customer service.

In a similar way the Hospitality industry requires solutions that give insight into their guests, the tools to optimise revenue or occupancy levels and separate themselves from the competitor. End users also require inter-connected solutions that allow them to be nimble and reactive to changing market conditions.

We offer a stable, reliable technology platform that enables growth and provides seamless and exceptional guest experiences. Our solutions enable clients to utilise reporting to see what is happening at each location, further providing support for delivery as well as user revenue-generating options.



RES 3700

Simphony 2

Cloud Enterprise  
Back Office

Opera 5

Opera Cloud

## HOSPITALITY OFFERING



### Achieve more.

For over 20 years, Micros South Africa has provided end-to-end, fit for purpose hardware, software, Software-as-a-service (SaaS) and consulting services to the Food & Beverage and Hospitality industries.

Our market leading product offerings and solutions provide unrivalled reliability and stability, while giving restaurant professionals and hospitality providers improved control, detailed information and seamless interconnectivity.

### Our Solution

Micros South Africa offers cloud and on-premise food and beverage and hospitality solutions, that improve control through offering a single view into multi-site, multi-concept and varying locations.

We provide accurate and actionable data that allows clients to make effective and timeous decisions to improve efficiency and service, enabling our clients to maintain their competitive advantage in a fast-paced environment.

### Why Adapt IT

As South Africa's leading industry solutions provider we are on call 24/7 and pride ourselves on delivering outstanding service with unparalleled expertise.

We assist our clients to improve their businesses through service, controls and enhanced efficiency.

# HOSPITALITY OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE

On-premise Package for Restaurant Operators

Cloud and Mobile Restaurant Point of Sale Platform

A Premiere Cloud Restaurant Management Platform

A Premiere Cloud and Mobile Restaurant POS Platform

Enterprise Platform for Hotel Operations and Distribution



#### Symphony 2

A Premiere cloud and mobile restaurant Point of Sale (POS) platform, and back-office functionality to support a wide range of food and beverage operations.

- Point of Sale
- Mobile devices
- Kitchen display screens
- Reporting & Analytics



#### RES 3700

An on-premise solution, currently used in thousands of food and beverage outlets around the world. Known for its **extensive functionality, configured to our clients businesses requirements**, Oracle Hospitality RES 3700 offers the complete on-premise package for restaurant operators and is fully integrated into our cloud back office solution for those customers requiring an enterprise solution.

- Point of Sale (POS)
- Reporting
- Inventory Management
- Labour Management
- Loyalty
- Delivery
- Financial Management



#### Cloud Enterprise Back Office

A Premiere cloud restaurant management platform, providing enterprise back-office functionality to support a wide range of food and beverage operations.

- Reporting & Analytics
- Inventory Management
- Labour Management
- Loyalty



#### Opera 5

A full-featured, hotel management system that enables world-class guest service and increases operational efficiency across hotel properties.

Opera 5 covers all aspects of hotel management including

- Property Management
- Central Reservations
- Sales and Catering
- Channel Management
- Web Site Integration.

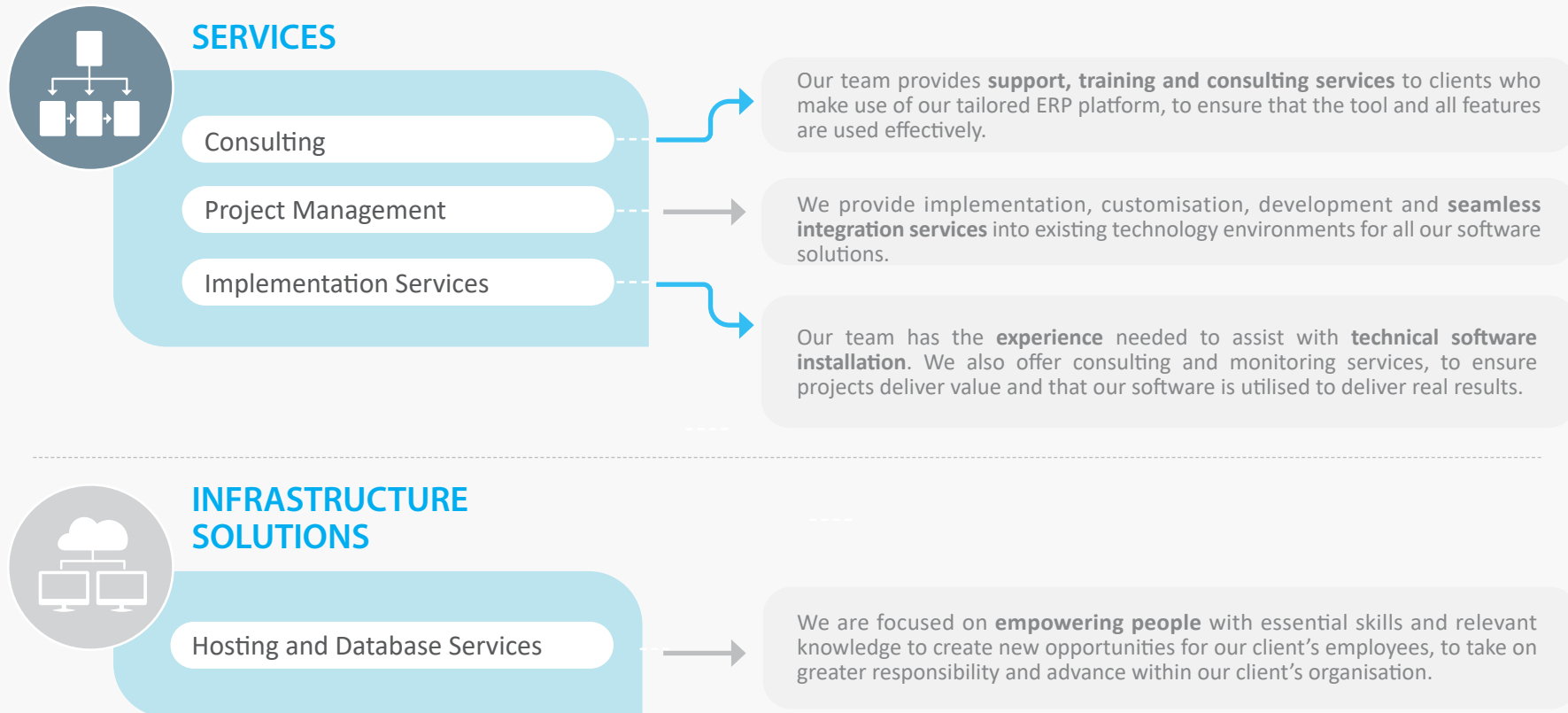


#### Opera Cloud

An enterprise platform for **hotel operations and distribution**. It offers comprehensive, next-generation capabilities for enhanced guest experiences and improved operating efficiencies.

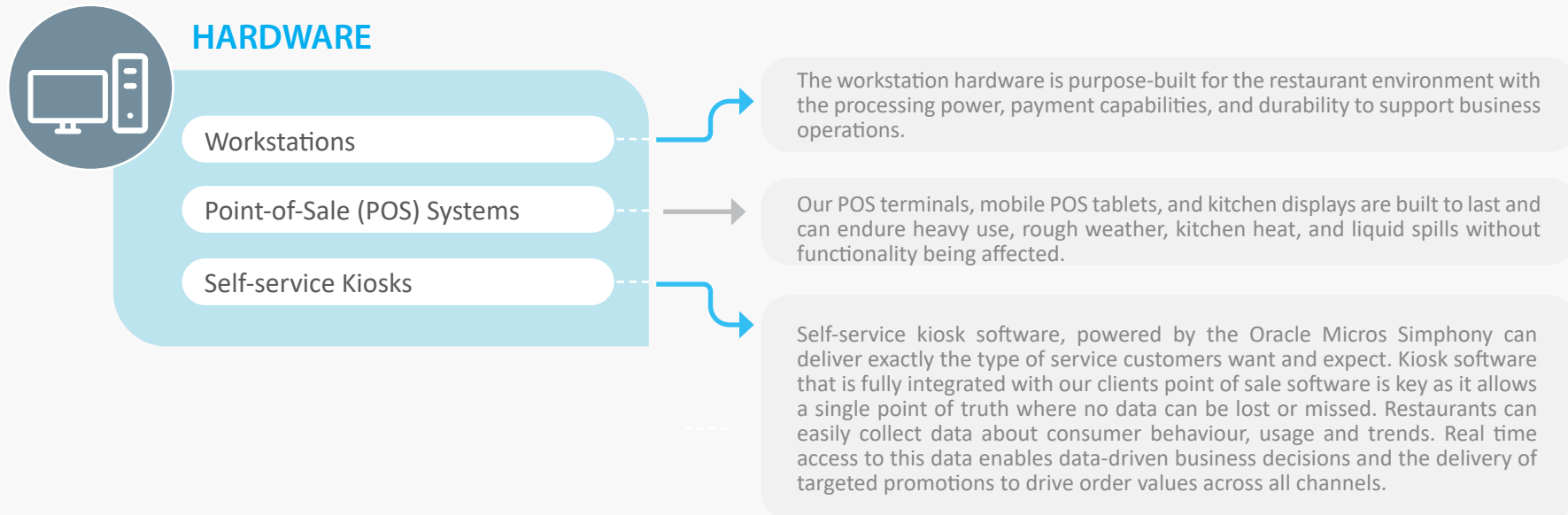
# HOSPITALITY OFFERING

## SERVICES AND INFRASTRUCTURE



# HOSPITALITY OFFERING

## HARDWARE



## PUBLIC SECTOR

### OUR VALUE PROPOSITION

National, Provincial Department and State-Owned Entities (SOEs) are under increasing pressure to provide efficient and cost-effective solutions to the communities they serve. The sector has seen an increased requirement for transparency and technological innovation, central to public support and trust.

The software solutions that Adapt IT has on offer enable various Public entities to enhance their operations in a more strategic and value-adding way. The solutions on offer encourage productivity, enhance capacity constraints and improve service delivery.

# PUBLIC SECTOR OFFERING



## Achieve more.

Our Public Sector team provides best practice solutions and customised software aimed at improving efficiency and service delivery for National and Provincial departments and other State-Owned Entities (SOE's). Adapt IT also focuses on solutions tailored for Metros, District and Local Municipalities.

## Our Solution

The Public Sector team provides best practice solutions and customised software as per our client's specifications, aimed at improving efficiency and service delivery by improving people skills (resource capacitation), re-engineering business processes (SOPs and BOPs) and advancing technology (digitisation and 4IR). Adapt IT's solution offerings also conform to Government Legislative compliance requirements (i.e. National Treasury mSCOA, Regulations, PPFA, PFMA and MFMA Acts).

## Why Adapt IT

The division has over 5 years experience in implementing and running large scale projects (i.e. IT and Operations PMO). The team is well versed in managing, executing, implementing and supporting projects in terms of size and complexity. Our team is fully qualified and equipped to assist in implementing and running our client's Programme Management Office (PMO) from tool selection to implementation in line with all governance and infrastructure frameworks as stipulated by DPSA.

# PUBLIC SECTOR OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE

Programme Management Office (ePMO)

GWEA

Smart Metering Solution

Business Analysis, Intelligence & Reporting

#### Programme Management Office (ePMO)

The PMO solution aligns Public Sector organisations strategic objectives and defines the Project Management structure whilst ensuring cost efficiencies. The various PMO models available to Public Sector institutions enable faster services with increased efficiencies, and include:

- Supportive PMO: The model provides support in the form of on-demand expertise, access to information and expertise on other projects.
- Governance PMO: This model assumes that the PMO is responsible for defining and controlling use of methodologies, standards, templates, and policies related to project delivery.
- Directive PMO: This model is accountable for the project management function within the company and is responsible for providing program and project management resources to run projects.

#### Smart Metering Solution

Adapt IT has partnered with Conlog to provide smart metering solutions to municipalities in South Africa. Smart metering is able to send and receive information from every touchpoint on the distribution system – enabling big data for intelligent operations. The solution allows for real-time communication and control of smart meters for electricity, heat and gas. At the same time, sensing devices and data management software ensure data is available and correct for analysis and billing.

#### GWEA

The Government-Wide Enterprise Architecture Framework (GWEA) is legislated by the Public Service Act (PSA) and Public Service Regulations (PSR) via the Department of Public Service and Administration (DPSA) to define the minimum standard by which to use an Enterprise Architecture (EA) approach to develop and construct National and Departmental ICT Plans and Blueprints in the Government of South Africa.

Adapt IT uses the Qualiware platform as a proven enabler and accelerator in implementing GWEA to leverage the benefits of implementation, and to ensure compliance with the PSA and PSR.

#### Business Analysis, Intelligence & Reporting

Our expertise in Microsoft services (i.e Power BI and SharePoint) enables organisations to define, automate and optimise their business processes through standard platform functionalities. The seamless integration with third party solutions enable advanced workflow processes and dashboard reporting, for effective feedback reporting to business.

# PUBLIC SECTOR OFFERING

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE

Workforce Management

ERP Implementation, Maintenance and Support

Enterprise Performance Management for Municipalities

Supply Chain (Procurement) Management

#### Workforce Management

The software empowers Public Sector institutions to improve labour efficiency and meet client human resource requirements by providing tools to ensure efficient rostering and posting of personnel at locations.

#### Enterprise Performance Management (EPM) for Municipalities

Adapt IT's EPM for Municipalities solution provides for budgeting, planning and forecasting with advanced analytics specifically for municipalities. Adapt IT's EPM solution and strong backing of our consultants deep domain and technical expertise enable our clients to deliver accurate, driver-based budgets and forecasts.

#### ERP Implementation, maintenance and support

This involves the transitioning from traditional finance systems to more effective integrated systems as one single source of truth from Operations, Finance and supply chain processes. As Adapt IT, we have capacity to support the OEM software such as Oracle, SAP, Microsoft (but not limited to). Adapt IT is a gold partner with SAP, Oracle and Microsoft in terms of enterprise resource planning and we offer dedicated support and resource capacitation across ERP implementation.

#### Supply Chain (Procurement) Management

Adapt IT utilises eProc360 which is an end-to-end procurement solution, specifically tailored to address the day to day operations of Supply Chain Management departments. The solution optimises workflows from the requisition stage up to the official procurement of goods/ services through a purchase order (PO):

- Controlled spend and budgeting
- Improves processing time
- Decreased supply risk
- Real-time spend analytics

## MULTIPLE INDUSTRY OFFERINGS

### OUR VALUE PROPOSITION

Adapt IT offers specialised software solutions to specific industries, however, many solutions are applicable to multiple industry sectors. These solutions enable cost reduction and optimisation, technology usage analysis, enhance capacity constraints and improve productivity. These software solutions enable both private and public sector organisations to enhance their operations in a more strategic and value-adding way.

## SAP OUR VALUE PROPOSITION

Adapt IT is a full spectrum SAP Partner in Africa, offering end-to-end SAP solution implementation, consultation and support across multiple industries. Our technical knowledge of SAP covers a wide range of modules and solutions. Our industry specific fast start templates can be cloud, mobile or premise-based, depending on our clients specific business needs.

# SAP



## Achieve more.

Adapt IT's global presence and deep industry expertise allow us to offer niche solutions across various sectors in a customised way. Through our array of SAP offerings, coupled with extensive industry experience and our highly skilled professional team, we assist organisations in optimising, automating and digitising their supply chain and business processes.

## Our Solution

Adapt IT offers customised holistic SAP solution implementation, consulting and support in Africa as well as globally to multinational companies across various industries. Our SAP capabilities cover a wide range of modules and solutions, and we are adept at advanced technical and functional levels. At present, Adapt IT operates and provides solutions into a multitude of sectors, including Energy, Mining and Manufacturing, Financial Services, Hospitality, Telecommunications, Education and Public Sector.

## Why Adapt IT

Adapt IT has deep sector knowledge, focusing on niche markets. Within each sector, the Adapt IT SAP offering is holistic and specialised. We promote and facilitate full integration into SAP, while enhancing and extending SAP solutions to provide more value to customers. While Adapt IT is a SAP certified AMS provider, and the only SAP certified BPO provider in Africa, we also boast the largest pool of Supply Chain specialists and consultants in South Africa within the Oil and Gas Manufacturing sector.



### ERP & Finance

SAP S/4 HANA

SAP Business ByDesign

SAP Business One

#### ☁ SAP S/4 HANA

SAP S/4HANA is an intelligent ERP, enabling companies to deliver the ultimate customer experience, through the power of the intelligent enterprise. An intelligent ERP makes it possible for companies to adapt and scale with the agility needed to stay at the forefront of ever-shifting markets. Adapt IT provides a complete choice of landscape options to meet your customer's business needs, namely on premise, cloud and hybrid solutions.

#### ☁ SAP Business ByDesign

SAP Business ByDesign is a comprehensive, fully integrated business management solution delivered in the cloud. The solution is a core part of the SAP cloud portfolio and is specifically designed to provide SMEs with the benefits of a large-scale business management application without the need for a large IT infrastructure.

##### **SAP Business ByDesign:**

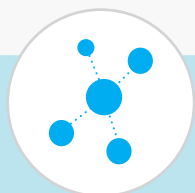
- Provides visibility
- Cloud-based, making it much more cost effective
- Grows with your business
- A solution that is quick to implement
- Ensures great value

#### ☁ SAP Business One

A solution that is used by tens of thousands of small and midsize businesses worldwide, the SAP Business One application offers an affordable way to manage an entire business – from sales and customer relationships to financials and operations. Sold exclusively through SAP partners, it helps companies streamline processes, act on timely information, and drives profitable growth. Every business is different, SAP Business One is designed with flexibility in mind and can be deployed on-premise or in the cloud, and can be accessed any time and from any place using a mobile app.

##### **SAP Business One:**

- allows for fast and easy access to real-time information anywhere in the system and at any time
- helps our clients reduce costs
- allows clients to run their business with just one business management solution
- allows our clients to maintain their IT solution as their company grows
- provides clearer, instantaneous insights
- features the most powerful proactive business alert systems, ever developed for small and midsize enterprises
- provides one centralised data repository to dramatically boost efficiencies by providing the right information to the right people at the right time and eliminates redundant data entry



### Digital Supply Chain

Digital Supply Chain

Adapt IT HELP powered by Enable Now

Analytics

HR

#### Digital Supply Chain

Digital Supply Chain enables customers to run increasingly complex supply networks and achieve faster-than-fast responsiveness with extended supply chain management. Our solutions cover everything from Extended Warehouse Management to SAP Transportation Management and more.

##### SAP Digital Supply Chain:

- provides a long-term advantage in satisfying short-term demand with digital supply and response
- optimises fleet operations, delivery and storage by providing the visibility that is required for efficient decision-making concerning logistics
- provides visibility and transparency in operations that enable the optimisation of manufacturing processes

#### Adapt IT HELP powered by Enable Now

SAP Enable Now is a commercial end-to-end suite offering to collaboratively create, deliver, track and report learning content and user assistance content. It helps boost productivity and adoption while simultaneously lowering operational expenses across all processes and for all industries.

SAP Enable Now is an agnostic solution, it works for both SAP software as well as for non-SAP software.

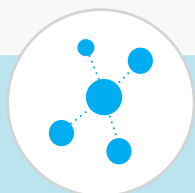
#### SAP Analytics Cloud

SAP Analytics Cloud is a new generation of cloud analytics combining all capabilities, including budgeting, planning, forecasting, predictive analytics and business intelligence in a single software-as-a-service (SaaS) platform. Customers can take advantage of a modern, intuitive user experience and save time by planning, analysing, predicting and collaborating in context.

#### HR

With over 20 years of Human Capital Management (HCM) experience, Adapt IT provides HCM Outsourcing, Consulting, Implementation, Hosting and Support services tailored to the needs, requirements and expectations of our clients business. We are able to help our customers realise the value of Intelligent HR with a complete Human Resource Management System (HRMS). The SAP SuccessFactors HCM Suite and individual human resource solutions can be leveraged as a full suite or standalone to fit the needs of companies of all sizes.

Adapt IT provides applications and solutions that support organisational management, people and transactions, payroll processing, HR shared services, and external workforce management.



### Packaged Offers

SAP Business One + Payroll & Leave

SAP HCM Spectrum

Oil-in-One

Partner Managed Cloud

#### SAP Business One + Payroll & Leave (B1PL)

Our SAP Business One offering connects every person and process from Finance to Payroll, Leave and HCM to Procurement and Inventory into an integrated method that can scale efficiently, control cost, manage compliance and assist our clients in making quick decisions required to run their businesses. The SAP B1PL offering is fast a start, pre-configured, hosted, SAP Human Capital Management (HCM) Solution fully integrated into SAP Business One. This cost-effective application takes the guesswork out of our clients growth strategies, allowing them to focus on what's important.

#### Oil-in-One

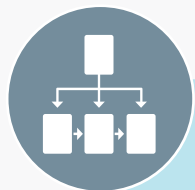
This turn-key Business Management solution boasts pre-configured best practise Oil & Gas (O&G) business and system processes. Powered by SAP, the solution is ideal for large and mid-sized O&G enterprises who want to simplify, reduce time to value and utilise cost-effective SAP implementations, thereby removing inefficiencies in the supply chain value chain. This software platform and ecosystem is poised to help our clients gain insight and agility, closing the gap between strategy and execution.

#### SAP HCM Spectrum

With over 20 years of HCM experience, Adapt IT provides HCM Outsourcing, Consulting, Implementation, Hosting and Support services tailored to the needs, requirements & expectations of our clients business. Through our HCM Business Prices Outsourcing (BPO) solution, we offer efficient, cost-effective and legally compliant delivery of core HCM and Payroll functions, allowing our HCM customers to focus their efforts on driving the transformational aspects of their strategic imperatives. The HCM Solution-as-a-Service model enables companies to have access to HCM as a pay-as-you-go service with no upfront investment capital needed for our clients infrastructure or software requirements.

#### Partner Managed Cloud (PMC)

PMC allows our customers to have the benefits of a cloud solution without the challenges of cloud. We provide our customers with a dedicated instance where the environment and data belongs to the client. This instance is accessible anywhere through locally installed SAP GUI interface and is a bridge to pure cloud for business. By using Adapt IT's SAP Partner Managed Cloud, businesses obtain their entire landscape from Adapt IT. Adapt IT buys the relevant software license from SAP and packages it with other software, managed services, cloud hosting, customisation and/or other services into a complete SAP cloud solution, which is then leased to the customer. This simplifies the process of finding the right provider and landscape, allows the customer to transfer fully to an operational expenditure (OPEX) solution and generally provides substantial savings over other pricing models.



### SERVICES

#### SAP Certifications

Adapt IT is a certified SAP Application Management Services (AMS), SAP Hosting and the only SAP certified BPO provider in Africa. Our SAP Support operation is audited by SAP Germany regularly and we hold the following accreditations:

- SAP-Certified Provider of Hosting Operations
- SAP-Certified Provider of SAP HANA Operations
- SAP-Certified Provider of Cloud and Infrastructure Operations
- SAP-Certified Provider of Application Operations for SAP Business Suite
- SAP-Certified Provider of Application Operations for SAP SuccessFactors solutions
- SAP-Certified Provider of BPO Operations

## ENTERPRISE PERFORMANCE MANAGEMENT (EPM)

Our solutions and expert consultants don't just help our clients interpret their financial information, but enable our clients to understand their expenses and to use this knowledge to make sound, fact-based business decisions.

We assist in the integration of disparate financial data leading to:

- Improved budgeting and forecasting
- Detailed expense analysis and monitoring
- Accurate indirect cost allocations
- Reliable consolidated financial results
- Advanced analytics and reporting

Our clients are secure in the knowledge that they are using their assets efficiently and effectively, thereby freeing up budget to innovate.

Streamline Expense  
Streamline Mobile  
Streamline Usage

Streamline Fraud  
Streamline On Bill  
Streamline IT Assets

Streamline Municipality  
Streamline Higher Education

Enterprise Performance Management



# ENTERPRISE PERFORMANCE MANAGEMENT

## OUR VALUE PROPOSITION



### Achieve more.

Our technical solutions coupled with real-world experience and subject matter expertise provide our customers with strategic insights and recommendations they are able to practically apply to their operations. This results in tangible results and improvements to the bottom line.

Our Enterprise Performance Management application ecosystem lets us deliver value across our clients business by focusing on business, financial and operational processes which are within our ambit of expertise.

These include realising cost-savings through expense management analytics of both infrastructure and services in our clients technology stack. This provides our clients with insights into understanding the drivers of their business on which their budgeting, planning and forecasting rests. These flow through the financial value chain into statutory and management consolidation requirements and are fully complemented by an integrated advanced analytics engine available 24/7 in the cloud.

EPM

### Our Solution

Adapt IT specialises in improving finance operational efficiency across our clients organisations – from back-office invoice dispute management to core strategic initiatives upon which our clients business success depends.

Our services are available across the world and available as a Service in most regions – all the while compliant with applicable data legislation.

- Clients can make their own or Adapt IT assisted choice of what technology to use for EPM
- Adapt IT clients can gain the most from their investment in leading EPM technology through our expertise in design, development, implementation deployment, maintenance and support.
- Clients can rely on us to ensure their telecom, technology and mobile expenses, usage and assets are efficiently managed.

### Why Adapt IT

Our pivotal role within the private and public sector has resulted in long-term business value which far outweighs our customers' financial investments in us. The aggregate savings our customers have recognized are in many cases astounding.

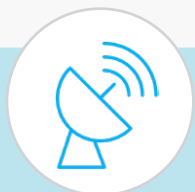
Over the past 35 years, we have developed over 50 market-leading products and solutions and we are continually evolving our products to work in an ever-adapting world.

Our offerings all focus on increased cost savings, better ways of managing financial performance and ensure that governance and control is not compromised. Our solutions increase visibility into our clients information so that our clients are able to make decisions backed up by facts and measurable against set objectives.

Our experienced consultants enabled with our purpose-built products help our clients realise the value they expect when they embark on partnerships with us to achieve their goals.

# ENTERPRISE PERFORMANCE MANAGEMENT

## OUR PRODUCTS AND SOLUTIONS



### SOFTWARE SOLUTIONS

Streamline On Bill

Streamline Expense Management

Streamline Mobile Expense

Streamline Usage

Streamline IT Assets

Streamline Fraud

Streamline Education Budgeting & Forecasting

Streamline Municipal Budgeting & Forecasting

#### Streamline Expense Management

Expense Management assists our clients in optimising and understanding their expenses. Our integrated solution allows clients to source invoice data via direct feeds from most major technology providers in South Africa, or directly from the vendor invoices. This gives our clients complete control to centrally audit, review and manage their technology vendors, contracts and services.

#### Streamline Mobile Expense

The platform's seamless integration with mobile carriers provides our clients with transparency and insight into their mobility costs, through an extensive examination of billing and usage of mobile devices.

#### Streamline Usage

Allows clients to easily transform their itemised usage data into actionable insights and in so doing, better manage and control usage behaviour in their organisations in respect of technology, telecommunications and cloud services.

#### Streamline IT Assets

Streamline IT Assets enables clients to centrally maintain and monitor the lifecycle of technology assets. It simplifies the hassle of managing allocation, availability and depreciation of assets while providing seamless integration with business systems.

#### Streamline On Bill

Streamline On Bill offers a white labeled, multi-tenanted solution that enables telecommunication service providers to on-bill their hosted voice and auxiliary services to their resellers and customers.

#### Streamline Fraud

A hosted solution in the cloud that prevents a variety of telecom fraud attacks by combating financial losses from voice fraud and hacking attempts.

#### Streamline Education EPM

Education EPM delivers Budgeting & Forecasting for the Higher Education Industry Sector.

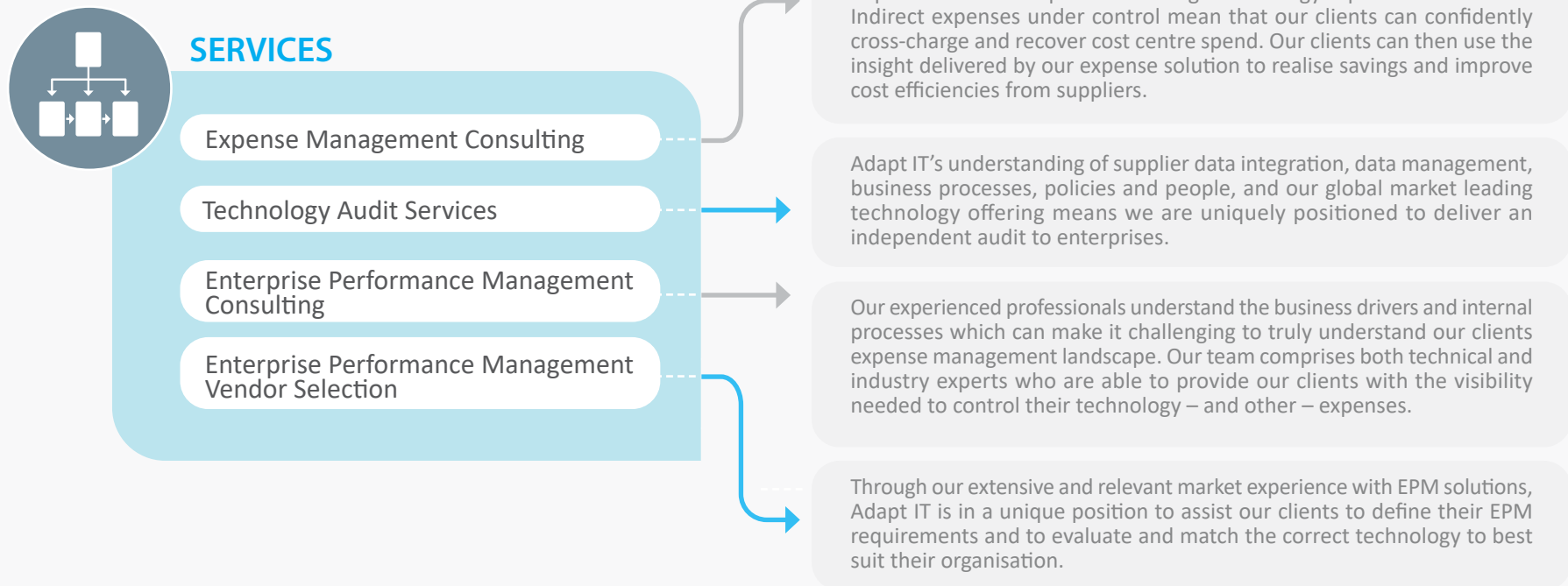
#### Streamline Municipal EPM

Budgeting & Forecasting for Municipalities

EPM

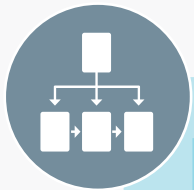
# ENTERPRISE PERFORMANCE MANAGEMENT

## SERVICES



# ENTERPRISE PERFORMANCE MANAGEMENT

## INTERNATIONAL EPM SUITES



### LEADING INTERNATIONAL EPM SUITES

Adapt IT's EPM solution provides for integrated budgeting, planning, forecasting and financial consolidation, coupled with advanced analytics. With our EPM solution, backed by our deep domain expertise and technical consultants, we deliver accurate, driver-based budgets – forecasting, consolidating and catering with ease for performance reporting across business units. These solutions are enabled by partnerships with leading EPM Technology Vendors.

BOARD

SAP Analytics Cloud

IBM

Board Enterprise Performance Management is a new generation, totally zero-footprint, cloud-based provider of EPM solutions whom Adapt IT has partnered with to develop industry specific applications. Board is an all-in-one decision-making platform which combines business intelligence tools with budgeting, forecasting, financial consolidation and predictive analytics capabilities. The platform is featured in three Gartner Magic Quadrants, it is highly praised in numerous other analyst reports, and repeatedly comes out as the top solution in customer reviews of BI and EPM solutions.

SAP Analytics Cloud is a new generation of cloud analytics combining all capabilities including budgeting, planning, forecasting, predictive analytics and business intelligence in a single software-as-a-service (SaaS) platform. Customers can take advantage of a modern, intuitive user experience and save time by planning, analysing, predicting and collaborating in context.

IBM offers robust solutions to address our clients EPM requirements with the following products:

- **IBM Cognos Analytics:** uncovers insights hidden in clients data and drives growth across our clients organisation
- **IBM Planning Analytics:** provides a single solution to automate planning, budgeting and forecasting for enterprises
- **IBM Cognos Controller:** supports the close, consolidate and reporting process.



[www.adaptit.com](http://www.adaptit.com)